

# Security & Trust

MyWornSkin — Version 1.0 — 7 August 2026  
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MyWornSkin was designed to offer a premium, discreet and secure space around genuinely worn intimate items. Trust is built on strict controls, human moderation and clear data protection.

## 1. Creator Verification

Before being able to publish and receive payments, each creator must complete identity verification: ID document, control selfie and IBAN. This process reduces the risk of fake accounts and guarantees a real person behind each shop.

## 2. “Worn By Me” Verification

Each listing must be accompanied by a private “Worn By Me” proof. The team manually verifies that the creator has worn the garment before publication. These media remain strictly confidential: they are never visible to buyers nor publicly indexed.

## 3. Buyer Protection

- Authenticity controlled via the Worn By Me process.
- Secure payment exclusively via the platform (Stripe / PayPal).
- Order tracking and tracking number.
- Possibility to open a dispute in case of non-shipment, major non-conformity or absence of tracking.
- Refund possible (full or partial) according to Support decision.

## 4. Creator Protection

- Possible anonymity (username, hidden face, reinforced proofs without face).
- Shipping cost refund upon photo of label with visible price.
- Payment after receipt or after a claim-free period (maximum 7 days).
- Secure internal messaging.
- Clear commission: 15 % platform / 85 % creator (excluding shipping).

## 5. Confidentiality and Discretion

- Mandatory neutral packaging (ziplock + double packaging, no logo or explicit mention).
- Verification photos and identity documents stored privately, strictly controlled access.
- GDPR compliance: rights of access, rectification, erasure, portability, objection.
- No resale of personal data.
- “Email discretion mode” option: subjects may use “MWS” instead of “MyWornSkin”.

## 6. Technical Security

- HTTPS connections.
- Strict access controls and logging of sensitive actions.
- Secure storage of sensitive media with controlled temporary access.
- Regular backups.

## 7. Fraud Prevention

Manual verification of listings, detection of risky behaviour, suspension or ban in case of fraud, illicit content or harassment, monitoring of orders and disputes by Support.

## 8. Reporting and Contact

A “Report” button is available on profiles, listings, messages and reviews. You may also write to [contact@mywornskin.com](mailto:contact@mywornskin.com).